

Who is Connexus Internet Service?

Connexus is a **fast, reliable** Internet Service. We act as a gateway between your computer and the world-wide Internet.

Connexus is one of Australia's longest-running Internet services – we commenced operations in August 1989 (more than 14 years ago!). Connexus offers a broad range of Internet services including dialup and ADSL for home and business.

More than 20,000 Australians enjoy our super-fast access and low prices. A substantial portion of our customer base has been generated through word-of-mouth and personal referrals. This offers the best evidence of our commitment to high quality service at a very reasonable price.

At Connexus our aim is to satisfy our customers – after all, word of mouth is the best form of advertising.

What do I need?

Before you can use Connexus you will need:

1. A Windows or Macintosh computer,
2. A modem,
3. A telephone line which your modem can use (it can be shared or dedicated).

The Connexus HelpDesk

The Connexus HelpDesk operates 7 days a week to provide free assistance with connecting to the Internet. For added convenience our HelpDesk operates until 9 pm Monday to Friday – valuable for our customers who are at work during the day and need help in the evening.

Why Connexus?

Connexus customers enjoy **fast, reliable** Internet access at a fantastic **discount price**.

- *Fast Internet Access*

Our customers value fast Web access and less waiting time. To provide the fastest service possible, Connexus maintains over 1000 Megabits of backbone capacity to the Internet included dedicated bandwidth from the USA. As well, all our modems are fully digital and support connection speeds up to 56K V.90.

- *No Engaged Signals!*

To ensure Connexus customers are not kept waiting, we have a strict "No Engaged Signal" policy. By provisioning sufficient capacity we eliminate the busy signals that plague our competitors. At Connexus our #1 priority is service – and our customers appreciate it.

- *No download limits or charges*

Connexus has no hidden costs, so you only pay for the time you use – no download limits or charges. You can monitor your time usage using the "Connexus Accounts" web-site.

- *Free E-mail address with Virus Scanning!*

All Connexus customers receive a free e-mail address for sending and receiving messages all over the world. Best of all, our mail server scans all messages for over 80,000 known viruses – greatly reducing the chance of your computer becoming infected.

- *10 MB of space for a personal Web page*
- *Live News Server with 10,000+ groups*
- *Exclusive "Connexus Plaza" featuring the latest news & weather, TV program guide, and handy Internet links to popular sites*

Internet Services

Our customers use the Internet for many different reasons – business, pleasure, education – often just to keep in touch with family and friends. Following are some examples of the most popular Internet uses:

The *World Wide Web* is the most exciting and fastest-growing Internet resource. You'll find everything from newspapers, weather reports and share prices to games, pictures, and your local restaurant. Our own "Connexus Plaza" is the ideal entry point, providing the latest news and weather, TV schedules, popular links, as well as an interface to popular search engines including Google, Yahoo and Looksmart.

E-mail is a convenient and cheap way to send messages, pictures and files to friends and associates anywhere in the world. Connexus operates a free service – "Connexus MailWeb" that allows you to read your Connexus e-mail from any PC with Internet access – at work, home or when travelling. Simply type "mail.connexus.net.au" into any Web browser!

IRC and *Chat* provide an easy way to "chat" to friends through your computer – no matter whether those friends are next door or on another continent.

Connexus Internet Service - Pricing Schedule

Connexus Internet offers three **low price** Internet plans with access from under 50 cents an hour. Key points to remember:

- Connexus has no download limits or download charges;
- Use the Internet at any time of day;
- Connexus provides free support for Internet connection problems;
- Connexus has been operating since 1989 - referrals represent a large portion of our customers;
- Connexus is committed to fast Web browsing and easy access.

Plan	Free time	Price for Monthly payment	Price for Yearly payment	[Effective cost per hour]
Bronze	20 hours / month	\$ 16.50 per month	\$ 165 / year	69 cents
Silver	40 hours / month	\$ 27.50 per month	\$ 275 / year	57 cents
Gold	100 hours / month	\$ 38.50 per month	\$ 385 / year	53 cents
Home Unlimited	Unlimited hours	\$ 24.95 per month	\$ 240 / year	N/A

Prices include GST (a once-off connection fee of \$22 applies to new accounts). All usage is billed "per-second" and calculated monthly. Extra time is charged at \$1.65 per hour. Metro Unlimited plans are not available using our National 0198 dialin number, and have 4 hour session limits.

Complete your Application Form and join today! For enquiries, call 1300 851 700.

Connexus Internet Service
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A.B.N. 83 070 275 722

Postal address:
PO Box 193, Collins St West
MELBOURNE VIC 8007

Head Office:
Level 3, 530 Collins St
MELBOURNE VIC 3000

Telephone 1300-133-888
Facsimile 1300-133-999
<http://www.connexus.net.au>

Points of Presence

Connexus services are available Australia-wide from any land-line. Our Home 20, Home 40 and Home 100 plans have local-call access from all parts of Australia, and our Home Unlimited plan has local call access to Melbourne, Sydney, Brisbane, the Gold Coast, Adelaide and Perth.

Business Plans and Services

In addition to home user accounts, Connexus offers a range of specialty business services. These services include domain name registration, premium dialup accounts, ADSL, permanent modem & ISDN connections, Virtual Web Servers and Intranet consulting. Please call us on 1300 851 700 for more information.

How to join Connexus

By Fax or Post: Complete the Application Form and return it by Fax or Post. We can fax, post or e-mail your setup instructions. Alternatively, our technician can telephone you at a convenient time and guide you through the setup process – all at no extra charge.

By Phone: Call Connexus on 1300 851 700 for immediate connection using a credit card.

1 APPLICANT'S DETAILS (PLEASE PRINT CLEARLY)

First Name & Surname _____ Date of Birth _____

Street Address _____ Suburb _____ State _____ P/C _____

Phone: Home (____) _____ Business (____) _____ Mobile (____) _____

Computer: Windows XP or 2000 Windows 98 or ME Windows 95 or NT Apple iMac or G4 /G5 Other

Where did you hear about Connexus? Family or friend At work Leaflet Yellow Pages TV / Radio

How would you like to receive your Setup Instructions? By Post By Fax to: (____) _____

 By E-mail: _____ Telephone call from our technician – specify preferred time: _____ am/pm

2 PRICING SCHEDULE

Please ✓ one of the following plans:

\$22 connection fee applies to new accounts (inc. GST).
Extra time is charged monthly at \$1.65/hr inc. GST (not applicable to Metro Unlimited).

Internet Access Plan	Cost if paid yearly	Cost if paid monthly ¹
Bronze Plan: 20 free hours/month	<input type="checkbox"/> \$ 165 inc. GST (first payment \$187)	<input type="checkbox"/> \$ 16.50 inc. GST (first payment \$38.50)
Silver Plan: 40 free hours/month	<input type="checkbox"/> \$ 275 inc. GST (first payment \$297)	<input type="checkbox"/> \$ 27.50 inc. GST (first payment \$49.50)
Gold Plan: 100 free hours/month	<input type="checkbox"/> \$ 385 inc. GST (first payment \$407)	<input type="checkbox"/> \$ 38.50 inc. GST (first payment \$60.50)
Home Unlimited: Unlimited hours ¹ and downloads/month	<input type="checkbox"/> \$ 240 inc. GST (first payment \$262)	<input type="checkbox"/> \$ 24.95 inc. GST (first payment \$46.95)

¹ Monthly plans must be paid by credit card. Annual plans may be paid by any method.

² Sessions are restricted to 4 hours. This plan is not available for use with our National 0198 number.

3 PAYMENT METHOD

I enclose a Cheque Money Order payable to "Connexus Internet Service" Visa MasterCard Bankcard AmEx Diners

If paying by credit card:

Card Number _____

Expiry Date _____ Cardholder Name _____

"I authorise Connexus to debit my credit card in accordance with the above Pricing Schedule"

Cardholder's Signature _____

4 YOUR USERNAME

First Pref _____ Second _____ Third _____

 Your username will form part of your e-mail address, ie. *username@connexus.net.au*

The following rules apply to usernames: (a) minimum 4 letters, (b) no more than 16 letters, (c) no spaces or symbols. Most customers choose an abbreviation of their own name.

5 AGREEMENT:

 All Connexus Services are provided in accordance with the terms and conditions of the Connexus Standard Form of Agreement ("SFOA"). A Summary is included with this form and the full version available from <http://sfoa.connexus.net.au> or by request from our office. By signing below you accept the terms of the Standard Form of Agreement. You must be aged 18 years or older to apply for an account.

Signature of Applicant: _____ Date: _____

 Please return this Application Form with your Payment by **Post** or **Fax**. If you have any questions, please call us on 1300 851 700.


By Post:

 Connexus Applications
PO Box 193
Collins Street West VIC 8007

By Fax

 (credit cards only):
1300 138 908 (toll-free)