

Business DSL Relocation

For Relocations of existing Business DSL Services

Please write clearly in black or blue ink. For assistance call 1300 133 888 option 3.
Relocation charges are listed in our DSL Pricing Schedule (available online or on request).

FAX to 1300 138 908
for priority processing

Customer Details

Customer Name

ABN Number*

Contact Name

Position

Work Phone Number

 ()

Mobile Phone Number

 ()

Facsimile number

 ()

Email:

Preferred date for Relocation:

 / /

Please provide us with as much advance notice as possible.

*Note: If you are changing your ABN Number (ie. changing to a new business or company), a separate form is required. Please contact us on 1300 133 888 for assistance.

New Billing Address

- My billing address and phone numbers are not changing
 My billing details are changing (complete below)

New Address for Bills

State

Postcode

New Office Phone

 ()

New Office Fax

 ()

Service Particulars

Please enter a description of the **existing** DSL Service which is to be relocated: The DSL line number, the Connexus CDT number, or the physical street address (prior to moving):

Please specify the physical street address for the **new service**:

State

Postcode

Please specify the telephone number (at the above premises) to which DSL should be connected.

For Business Pro and SDSL 2000, number is for qualification only.

Telephone number

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Is this telephone number already connected at the new premises and able to make and receive calls? Yes No

Do you have physical access to the new premises to which the service is to be moved? Yes No

Technical Particulars

If you would like us to liaise with another person to co-ordinate the technical aspects of relocation (e.g. your IT or Network Consultant), please enter their details below:

Tech Contact

Contact Phone Number

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When relocating, Connexus can assign a new IP address to your new DSL connection – allowing you to use both DSL services at the same time (easing your move). However, some customers prefer their old IP address to be retained.

- Assign new IP address when service is relocated (default)
 Retain old IP address Unsure/Ask Technical Contact

Special terms for Relocation: Relocation Applications are subject to the availability of DSL services at the new premises and to standard DSL provisioning timeframes. If the relocation is successful, your existing contract and terms and conditions with Connexus will continue to apply to the relocated service. A charge is payable for relocation in accordance with our Pricing Schedule. If both the old and new DSL services are connected concurrently for a period, the monthly access charge applicable to your service will be charged twice (ie. on a pro-rata basis) until the old service is disconnected.

I declare that:

- * the Customer named above is the lessee of the telephone line at the new premises to be connected to DSL (*not applicable for Business Pro and SDSL 2000*)
- * all the information I have provided is true and correct;
- * I have read, understood and agree to abide by the Special terms for Relocation outlined above;
- * I am authorised to make this declaration on behalf of the above-named organisation.

Signature

Name

Position

Date