

Home ADSL Service Modification

For Service Relocations and Plan Changes

- ▶ Please write clearly using black or blue ink.
- ▶ Please call our Sales Team if you require assistance completing this form: 1300 133 888.
- ▶ For pricing and charges, refer to our ADSL Pricing Schedule or our Website at <http://www.connexus.net.au>.

Customer Details

Your Full Name

Date of Birth

 / / **19**

Phone Number - Home

 ()

Phone Number - Work

 ()

Phone Number - Mobile

Facsimile number (optional)

 ()

Email:

Your Existing Service

To help us identify your ADSL Service, please specify your ADSL Line Number, Account ID or the physical address.

Modem Brand & Model:

Change to New ADSL Plan

- I would like to change to a different ADSL Plan.
Please tick the new plan:

- | | |
|--|---|
| <input type="radio"/> LifeStyle Starter | <input type="radio"/> FreeStyle 8000 |
| <input type="radio"/> FreeStyle 256 Off-Peak | <input type="radio"/> FreeStyle ADSL2+ |
| <input type="radio"/> FreeStyle 256 | <input type="radio"/> FreeStyle ADSL2+ Maxi |
| <input type="radio"/> FreeStyle 1500 | |

Please be aware of some restrictions when changing plans:

- ▶ Plan changes take effect from the start of the next billing month, however we must receive this form at least two business days before the start of the next billing month.
- ▶ There is no fee for upgrading to a new plan with a higher monthly charge, however a fee applies if you also change speeds. A fee applies if you downgrade to a lower-cost plan.
- ▶ Some older modems (e.g. Dlink DSL-200 or 300) may not be compatible with FreeStyle. We offer special modem upgrade packages – please call us if you are unsure or require advice.

Relocate ADSL to New Premises

- I would like to relocate my ADSL Service to a new location.
Please specify your new address (Residential Premises only)

State

Postcode

Please specify the telephone number (at the above premises) to which ADSL should be connected.

Telephone number

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Is this telephone number already connected at the new premises and able to make and receive calls? Yes No

Agreement & Declaration *(must complete)*

The applicant named below hereby declares:

- ▶ I am the applicant whose name appears on this Application.
- ▶ If I am requesting relocation of the ADSL Service, I declare that I am the lessee of the telephone line on which I am applying for ADSL to be connected.
- ▶ I understand that the changes I am requesting may incur fees/charges and I am fully aware of those fees/charges.
- ▶ All the information I have provided is true and correct.

Signature:

Applicant Name

Date:

 / /

Additional Information *(optional)*

**Fax this page to 1300 138 908
or post by mail to
PO Box 193 Collins St West VIC 8007**